

Gas Rewards

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How do I earn gas rewards points?

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For every dollar spent in stores (after coupons, savings and exclusions) you'll earn one point when you use your Giant card. For every 100 points you earn, you'll save 10¢ per gallon up to a maximum of 35 gallons of fuel per vehicle per purchase. There's no limit to the amount of Gas Rewards you can earn. Redeem your points as you earn them or let them add up for more savings.

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Can I use my discount on more than one vehicle at a time?

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No. The discount can only be used on one vehicle, limited to the tank's capacity, not to exceed 35 gallons.

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Can I earn gas rewards points in all Giant stores?

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Gas Rewards points can be earned in all stores except Charlottesville, Virginia by using your Giant card.

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Can I earn gas points for shopping at Peapod?

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Yes, for every dollar you spend on groceries at Peapod, you earn a gas point and points are available after 48 hours from time of delivery. Extra Reward Points (buy a certain number of specified items in one transaction and receive extra points) are not earned on Peapod purchases. Please note you must register your Giant card in your Peapod account to earn points.

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Where can I redeem gas rewards points?

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Gas Rewards points can be redeemed at Giant gas stations and at participating Shell locations.

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Do all purchases count towards earning gas rewards points?

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Only purchases made with your Giant card are eligible. Net purchase excludes alcoholic beverages, tobacco products, gift and phone cards, milk, Metro passes and any other purchases prohibited by law.

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Do I have to spend \$100 in one visit?

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No. There's no need to spend \$100 all at once. Your points are cumulative and add up on every visit.

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How long are gas rewards points valid?

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Gas Rewards points are valid for 30 days from the day they are earned; your date of purchase is Day 1.

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When do my points become available at the pump?

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Earned points are available for redemption within 24 hours. Points earned for shopping at Peapod become available within 48 hours after the groceries have been delivered.

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How do I redeem my gas rewards points?

A

At the pump simply insert or scan your purple Giant card with the magnetic strip or key in the 12 digit number on your key tag (the key tag does not have a magnetic strip and that is why you have to key in the number). Then select your form of payment and fuel grade. The price will drop by the number of points you have earned (up to a maximum of 2,200 points per visit/\$2.20 per gallon).

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if a financial institution has a fraud limit, what happens?

A

If there is a fraud limit on your payment card (usually between \$50 - \$100) the pump will cut off once you have reached your limit even if you have not filled up to the 35 gallon limit. All points available to you during that transaction will be redeemed. If you feel that you will exceed the dollar limit, please pay inside and the attendant can deduct your discount manually.

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How do I know how many points I have and when they expire?

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Points can be tracked on the bottom of your receipt, via the Giant mobile app or by viewing your account page online. Point expiration dates can be viewed online or through the Giant mobile app. If you have questions about your card or points, please call our card hotline 1-877-366-2668 Monday through Friday - 9 A.M. to 5 P.M..

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Do I have to use all of my available points when I fill up?

A

Yes. Your available points will be redeemed in their entirety in 100 point increments. Any leftover points will carry over. For example, if you have earned 125 points and redeem 100 points for a 10¢ per gallon savings, 25 points will carry over. Please keep in mind that Gas Rewards points expire 30 days from the day they are earned.

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I went to redeem my points and they were gone. how could this have happened?

A

There are several reasons this could happen. First, is that the points expired. Points expire 30 days from the day they are earned. Second, another member of your family already redeemed the points. In either case, please call our card hotline 1-877-366-2668 Monday through Friday 9:00 am to 5:00 pm and we will be able to assist and unlink other family members living in the same household.

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Can I still earn points if I have a privacy block on my purchases?

A

No. If you have chosen not to have your Giant purchases recorded you will not earn points. If you wish to participate in the Gas Rewards program, you can change your card preferences online. Please note: you will begin to earn points from the time you change your card preferences. Point accruals are not retroactive.